

Mask Care & Safety Info

*Thank you for your order of cloth face masks from CustomXM.
We appreciate your business!*

**It is recommended that you wash your face mask before using.
For first time wash, either hand-wash, or machine wash on
delicate in cold water and dry on low.**

Mask fitting a bit loose? Try machine washing in warm water on delicate. Tumble dry low.

While the CDC does recommend everyone wear a cloth face mask in public to slow the spread of COVID-19, **a cloth mask is not medical-grade equipment.**

Information from the CDC:

The CDC recommends wearing cloth face coverings in public settings where other social distancing measures are difficult to maintain (e.g., grocery stores and pharmacies), especially in areas of significant community-based transmission.

The CDC also advises the use of simple cloth face coverings to slow the spread of the virus and help people who may have the virus and are asymptomatic from transmitting it to others.

Cloth face coverings **should not be placed on young children under age 2 or anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove the mask without assistance.**

The cloth face coverings recommended are **not surgical masks or N-95 respirators.** Those are critical supplies that must continue to be reserved for frontline healthcare workers and other medical first responders, as recommended by current CDC guidance.

Cloth masks should be routinely washed depending on the frequency of use.

For more assistance, please see the CDC's instructions for how to use cloth face masks on their website at www.CDC.GOV.

Thank you again for letting us take care of your need for cloth masks.
Please visit us online at www.CustomXM.com/STORE for more COVID-19 resources or email us at solutions@customxm.com to reorder.